



Heritage Woods *of Moline*

12/31/21

Dear Residents, Families, and Employees,

Our community was recently notified of 1 staff member who tested positive for COVID-19 today, 12/31/21. Because of HIPAA privacy and confidentiality regulations, we cannot release any information that would identify the employee in this case.

At this time, no other staff have tested positive and further follow up testing of all staff and residents are being scheduled per public health guidelines. When a new case of COVID-19 is identified in a resident or employee (restricted to employees who worked within 48 hours of onset of symptoms/testing positive), indoor and outdoor visits can still occur using proper source control (a properly fitting facemask covering the nose and mouth). Visitors are asked to continue to adhere to the core principles of infection prevention which include always wearing of a mask while in the community, frequent hand cleaning and maintaining a 6-foot distance from others. Visits should ideally occur within the resident's apartment. Please postpone visiting your loved one in the Community if you are experiencing any signs or symptoms of an illness. We will continue to follow the direction of local and state health officials, as well as CDC guidance.

If we suspect or confirm that any resident in our community may have experienced a qualifying exposure, the resident (and their representative, per resident wishes) will be notified.

Lastly, we are also helping residents keep in touch with loved ones virtually if desired. If we can assist you in connecting with a loved one, please don't hesitate to reach out to the front desk of the Community.

As always, we appreciate your patience and understanding during this time. One of our top priorities is the health, safety, and wellbeing of all residents, loved ones, and employees of our community. If you have any questions, please let me know.

Sincerely,

Ashley Smith, Administrator

AN AFFORDABLE ASSISTED LIFESTYLE COMMUNITY FOR THE OLDER ADULT

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